



COLLABORATION TECHNOLOGIES ARE EVOLVING

Advances in collaboration technologies are driving efficiencies within companies, enabling them to outpace competition by improving the quality and speed of communication - creating real-time, rich interactions that customers and employees have come to expect.

IS YOUR BUSINESS EVOLVING WITH THEM?

Forward-thinking companies are leveraging instant messaging, presence, unified video, screen sharing, persistent group chat, and other collaboration technologies to facilitate communication and improve business outcomes.



TEAM STRATEGY SESSIONS



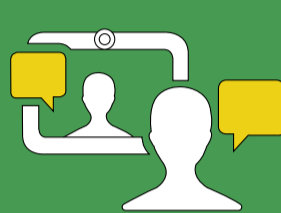
REMOTE TRAINING



TELEMEDICINE



REMOTE SUBJECT MATTER EXPERTS



VIDEO INTERVIEWING

IN TODAY'S DIGITAL WORKPLACE, VIDEO COLLABORATION CAN SAVE AN ORGANIZATION 30% IN MANAGEMENT AND INFRASTRUCTURE COSTS*



*Strategy+Business, 2014

FIDELUS HELPS YOU STAY AHEAD BY HANDLING THE **HEAVY LIFTING**

While focusing on business use-cases, our Collaboration Advisory Services team provides organizations the guidance and support they need to improve the way they work together. This ensures organizations get the most out of their existing technology investments.

STAGE ONE



ASSESSMENT & PLANNING

We start by assessing how your organization currently uses collaboration technology. We then work with your users to determine high-impact use-cases based on your strategy and goals.

STAGE TWO



SOLUTION DESIGN

Then, we audit your current collaboration infrastructure. A solution is designed and implemented to drive desired business outcomes.

STAGE THREE



ENABLEMENT & ADOPTION

Finally, and most importantly, we jointly create an overall technology adoption plan for your organization. Success is measured on predefined performance metrics.

HOW DO WE ACCOMPLISH THIS?



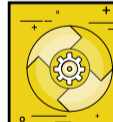
ASSESS THE COLLABORATION ENVIRONMENTS



DEVELOP/DEFINE BUSINESS DRIVEN USE-CASES



TECHNICAL AUDIT



DESIGN & IMPLEMENTATION



FINALIZE ADOPTION & MARKETING PLANS



CONDUCT USE-CASE FOCUSED TRAINING



BRANDED MARKETING ROLLOUT

ACCORDING TO MCKINSEY & COMPANY, A SUCCESSFUL TECHNOLOGY DEPLOYMENT IS DEPENDENT ON USER EDUCATION AND BEHAVIOR CHANGE

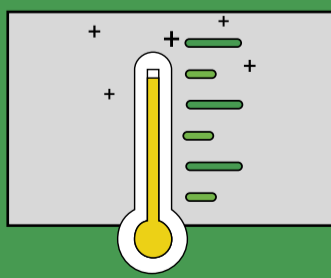
WHAT OUTCOMES CAN YOUR ORGANIZATION EXPECT?

Fidelus' Collaboration Adoption Services create impactful business and operational outcomes.

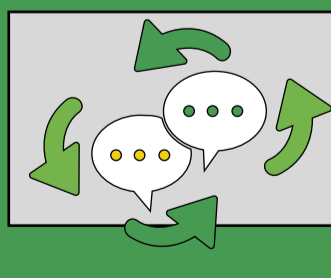
Streamlined workflows



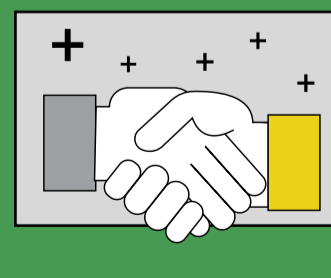
Increased employee satisfaction



Collaboration capabilities that outpace your competition



Improve the quality of client interactions



LET FIDELUS HELP YOU FIGURE OUT WHAT'S NEXT

Whether you are ready for an assessment or just want to learn more, reach out to us today. Let's discuss the collaboration challenges you face and determine if we can help you improve collaboration in your organization.

LEARN MORE AT [FIDELUS.COM/UNIFIED-COMMUNICATIONS/](https://www.fidelus.com/unified-communications/)

